

# **AGENCY STRATEGIC PLAN**

**FOR THE FISCAL YEARS**

**2003 - 2007**



**ARKANSAS TOWING AND RECOVERY BOARD**

**FUNCTIONAL AREA: ECONOMIC DEVELOPMENT**

# **AGENCY STRATEGIC PLAN APPROVAL FORM**

**FOR THE FISCAL YEARS**

**2003 - 2007**

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**Glenna Butler  
Board Chair**

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# STRATEGIC PLAN

<b>Agency Name</b>	Arkansas Towing and Recovery Board
<b>Agency Mission Statement:</b>  To protect the public welfare by establishing regulations, pursuant to applicable law, for all persons, firms, organizations or other entities engaged in the towing of vehicles on the public roadways of the State of Arkansas.	

## AGENCY GOAL 1:

To regulate the towing industry in the State of Arkansas.

# STRATEGIC PLAN

Agency Name		Arkansas Towing and Recovery Board
Program		Towing and Recovery Board Operations
Program Authorization		ACA 27-50-1101 and 27-50-1201 et seq.
Program Definition:  Funds-Center Code: <u>A28</u>		The Towing and Recovery Board Operations provides the staff support for carrying out the duties of the Arkansas Towing and Recovery Board. Those duties include: 1) Annually register all tow vehicles engaged in Consent and Non-consent towing and issue them a safety permit; 2) Annually register all members of the towing industry engaged in Non-consent towing and issue them a Non-consent license to engage in such operations; 3) Determine the qualifications of those who apply for a license or permit; 4) Regularly communicate available information about members of the towing industry and tow vehicles to law enforcement agencies; 5) Investigate violations of A.C.A § 27-50-1101, 27-50-1201 et, seq. and Towing and Recovery Board regulations and take disciplinary action where appropriate after conducting a hearing.
AGENCY GOAL(S) #	1	
Anticipated Funding Sources for the Program:		Cash Funds

## **GOAL 1: (Sub-Funds Center Code: A28GOAL1 )**

To certify, permit, and register tow vehicles and certify, license, and register persons, firms, organizations, and other entities that engage in Non-consent towing who meet requirements to engage in such operations; and protect the public from illegal, incompetent towing operators and unsafe tow vehicles.

### **OBJECTIVE 1: (Sub-Funds Center Code: A28G1OBJ1 )**

To ensure that all tow vehicles meet minimum safety requirements and all tow operators engaged in Non-consent towing are appropriately insured, and that complaints of illegal practices are resolved in a timely manner.

### **STRATEGY 1: (Sub-Funds Center Code: A28A )**

The Board will maintain one office to provide the necessary staff support to meet its objective.